The Medi-Cal Learning Portal (MLP) provides easy to use access to learning resources such as Instructor Led Training (ILT), Computer-Based Training (CBT), live and recorded webinars (RWT).

Google Chrome is the recommend web browser for the Medi-Cal Learning Portal.

Access from the Medi-Cal Website

Access MLP by starting at the Medi-Cal website: https://www.medi-cal.ca.gov

- Click the Medi-Cal Learning Portal/Training Services icon or the Visit Outreach and Education link. The Outreach and Education page displays.
MLP Access via Outreach & Education Page

Click the **Launch the Medi-Cal Learning Portal** (MLP) button.

The Medi-Cal Learning Portal offers Medi-Cal providers and billers self-paced online training about billing basics, policies, procedures, new initiatives and upcoming changes to the Medi-Cal program.

- First-time users must complete a one-time registration at [form.medi-cal.ca.gov](http://form.medi-cal.ca.gov).
- After logging in, you will be able to view the course catalog and sign up for training events.
- Refer to the Job Aids or User Guide for detailed instructions.

MLP Surveys Are Back

Courses on the MLP previously had surveys at the end of each module to ensure users were using the training materials effectively. However, survey links are available once more in the portal, although survey completion is strongly encouraged.

Note: Survey completion is required to obtain a certificate for completion of the Audits & Investigations coursework. This survey completion requirement was suspended temporarily in October 2021, but is required once more now that surveys are back online.
MLP Logon Screen

Complete login, register for a new account, or I forgot my password.

Username:

Password (case-sensitive):

Log In

To create an account, register here.

I forgot my password.

Note: The Medi-Cal Learning Portal will timeout after 10 minutes of being idle within the tool and will not save any changes in progress. This does not apply when taking a course.
Enrolling in an Instructor-Led Training

To enroll in an instructor-led training event or view an online training (recorded webinar or computer-based training), select the Training tab.

- Search by entering words into the Search field or select either the Catalogs or Courses tab and review offerings.
- Click the course name or course code hyperlink to select training.

Click **Enroll Now!** to enroll in a course.

You are enrolled when you see the Enrollment Successful message.

If you need further assistance, contact the MLP support team by emailing cammisaccounttraining@gainwelltechnologies.com. Should you need further assistance, please call the Telephone Support Center at 1-800-541-5555.