



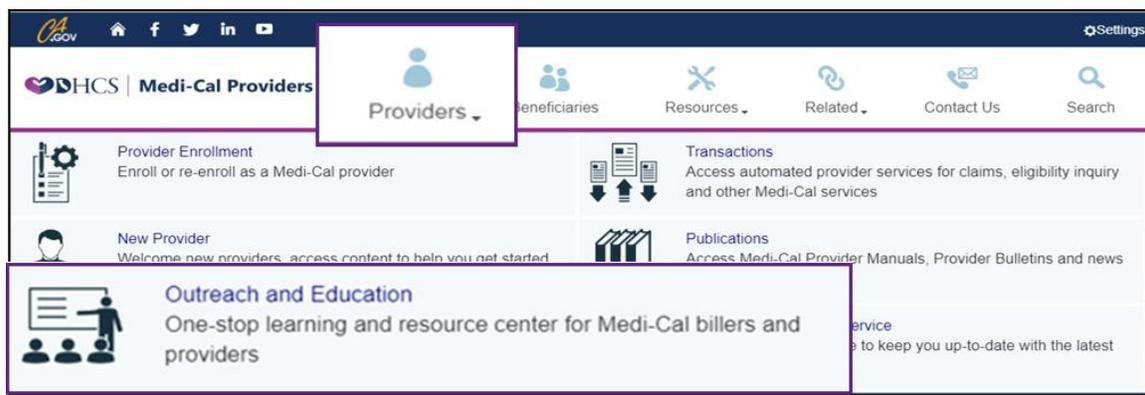
Medi-Cal Learning Portal Job Aid

The Medi-Cal Learning Portal (MLP) provides easy to use access to learning resources such as Instructor Led Training (ILT), Computer-Based Training (CBT), live and recorded webinars (RWT), and e-Learning tutorials (ELT).

Google Chrome is the recommend web browser for the Medi-Cal Learning Portal.

Access MLP by starting at the Medi-Cal website: <http://www.medi-cal.ca.gov>.

- Click the **Providers** tab.
- Click **Outreach and Education**.



Click the Launch the Medi-Cal Learning Portal (MLP) button.



Medi-Cal Learning Portal Job Aid

The screenshot shows the Medi-Cal Providers website. The header includes the DHCS logo and navigation links for Providers, Beneficiaries, Resources, Related, Contact Us, and Search. The main content area is titled "Outreach and Education Services" and contains text about available services. Below this, there is a section for the "Medi-Cal Learning Portal" with a list of instructions and benefits. A button labeled "Launch the Medi-Cal Learning Portal (MLP)" is highlighted with a purple box.

Home

Outreach and Education Services

Outreach and Education services are available for all Medi-Cal Providers and billers. Services include onsite visits with Regional Representatives, live and online billing training, and a small provider billing program. These services can help providers learn to successfully submit their Medi-Cal claims for payment and to significantly reduce billing errors.

Medi-Cal Learning Portal
The Medi-Cal Learning Portal (MLP) offers Medi-Cal providers and billers self-paced online training about billing basics, related policies and procedures, new initiatives and significant changes to the Medi-Cal program.

Get started using the MLP

- First-time users must complete a one-time registration.
- After logging in, you will be able to RSVP for training events or view eLearning courses.
- Refer to the Job Aide or User Guide for detailed instructions.

Benefits from using the MLP

- Reduce billing errors by learning billing best practices
- Expand your knowledge through trainings
- Practice your skills using interactive activities

Launch the Medi-Cal Learning Portal (MLP)

Complete login, register for a new account, or I forgot my password

The screenshot shows the Medi-Cal Learning Portal login page. The header includes a home icon and the text "MEDI-CAL LEARNING PORTAL". Below the header, there are navigation links for "HOME" and "TRAINING". A box highlights the text "YOU ARE NOT LOGGED IN." and a "Log In" button.

MEDI-CAL LEARNING PORTAL

YOU ARE NOT LOGGED IN. [Log In](#)

[HOME](#) [TRAINING](#)



Medi-Cal Learning Portal Job Aid

LOGIN

WARNING!

This computer system is for official use by authorized users and may be monitored and/or restricted at any time. Confidential information may not be accessed or used without authorization. Unauthorized or improper use of this system may result in administrative discipline, civil and/or criminal penalties. By using this system, you are acknowledging and consenting to these terms and conditions. **LOG OFF IMMEDIATELY** if you are not an authorized user or do not agree to the conditions in this warning.

[To create an account, register here.](#)

[I forgot my password.](#)

Username:

Password (case-sensitive):

Log In

Note: The Medi-Cal Learning Portal will timeout after 20 minutes of being idle within the tool and will not save any changes in progress. This does not apply when taking a course.

To enroll in a class session (ILT or Webinar) or view training (ELT, CBT, or RWT):

- Select the training tab.
- Search by entering words into the Search field or select either the Catalogs or Courses tab and review offerings.
- Click the course code to select training.



Medi-Cal Learning Portal Job Aid

HOME TRAINING

COURSE CATALOG

Language: English Go

Course Catalog

Search the course catalog

Catalogs (25) Courses (21)

Catalog: A&I Fraud Series
Courses: 3
This training series focuses on Fraud Prevention for the Medi-Cal Provider, using best practices.

Catalog: Allied Health & Medical Services
Courses: 2
This training series focuses on the Medi-Cal Allied Health & Medical services Common Denials, Crossover Claims and Surgical Modifiers.

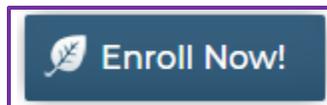
Catalog: Basic Billing
Courses: 6
This training series focuses on Medi-Cal Billing Basics including Recipient Eligibility, Share of Cost, Treatment Authorization Request (TAR), CM-1500 or UB-045 Claim Completion and Claims Follow-Up.

January 2021 - Events

Open

Sun	Mon	Tues	Wed	Thu	Fri	Sat
27	28	29	30	31	1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31	1	2	3	4	5	6

Click **Enroll Now** to enroll in a course.



You are enrolled when you see the **Enrollment Successful** message.

Enrolled

You are currently enrolled in this course. Go to [My Account](#) to launch the course.

From the **My Account** page, you can see and launch the enrolled courses in the **Learning Activities** section.



Medi-Cal Learning Portal Job Aid

MY ACCOUNT Language: English Go

PROGRESS 67% 1 courses to complete
PERFORMANCE n/a average score
OVERDUE 0 Courses Overdue

Calendar
This Week
No events this week.

Course	Due Date	Progress	View
(A1101) A&I - The Power of the Pen	-	<div style="width: 0%;"></div>	GO
✓ (BB100RW) Recipient Eligibility Recorded Webinar	-	<div style="width: 100%;"></div>	GO

Review and Expired

Course	Expires	Progress	Review
✓ ET100RW eTAR Basics	-	<div style="width: 100%;"></div>	GO

The course name displays in addition to the due date and the expiration date (if applicable). The **GO** button under the **View** heading launches the course. Click the **GO** button to launch the course.

If you need further assistance, contact the MLP support team by emailing cammisaccounttraining@dx.com. Should you need further assistance, please call the Telephone Support Center at 1-800-541-5555.